



**Excellence is our Passion** 

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# Henkel: Three areas of competence A global leader in brands and technologies

#### **Consumer Business**



Beauty Care



Schwarzkopf | 🕊



**Industrial Business** 

Adhesive Technologies













#### Q3 2014 – Solid performance in a tough environment

OSG	Adj. EBIT margin	Adj. EPS growth
+2.3%	16.4%	+6.4%
Sales Share in EM	NWC in % of sales	Net financial pos.
45%	5.6%	740 m€



### **Continued profitable growth in all business units**

- Solid organic sales growth, all business units contributing
- Emerging Markets with strong OSG, Western Europe positive
- Solid improvement in adj. EBIT margin, supported by all business units
- Strong growth in adj. EPS
- Acquisition of The Bergquist Company, United States



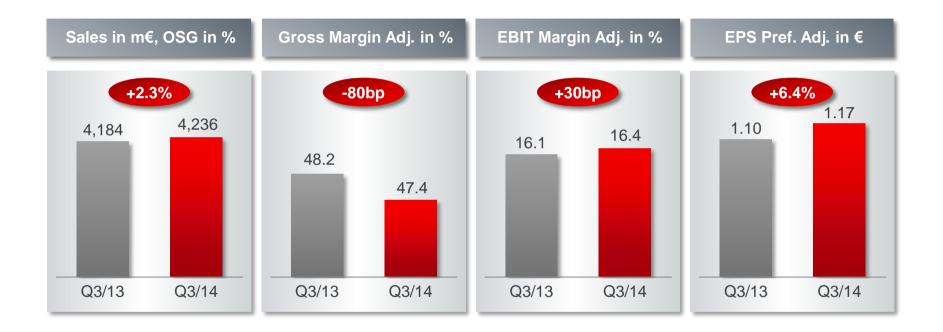


#### **Persistently tough environment**

- Continued headwind from FX, though at lower intensity
- European economies impacted by Russian/Ukrainian crisis
- Ongoing tensions in Middle East
- Intensified promotional & pricing pressure in HPC, sluggish consumer environment in Mature Markets
- Negative organic sales growth in HPC North America, Adhesives slightly positive

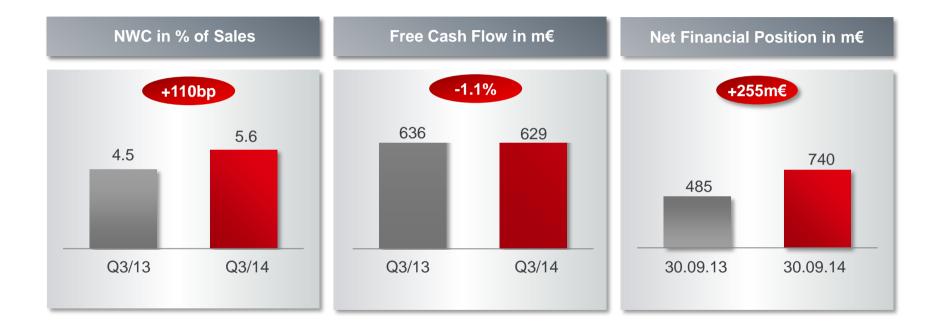


## **Ongoing commitment to profitable growth**



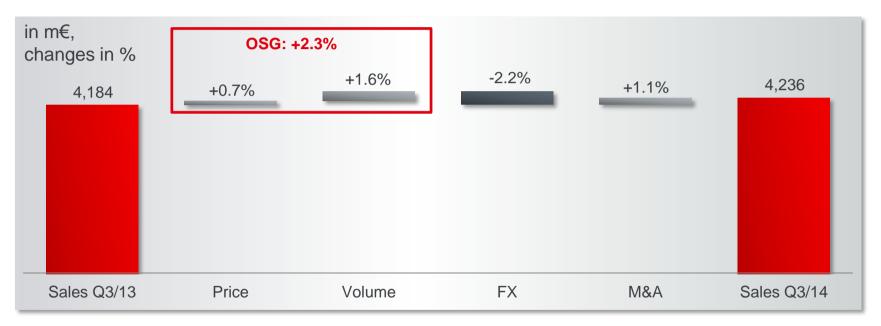


# Strong financial position on top of acquisitions





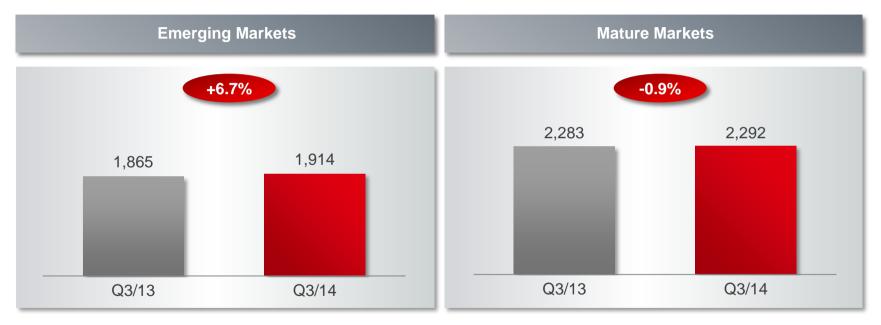
# Solid organic sales growth in a very challenging environment



- FX headwind at lower intensity, predominantly from Russian Ruble
- M&A impact mainly from three US Hair Professional companies & "E" brand in Poland



# Organic sales growth driven by Emerging Markets in m€, OSG in %



Emerging Market sales share of 45%



# Polarized growth across regions in m€, OSG in %



- BRIC with double-digit OSG, driven by double-digit China, Russia, India
- North America with negative OSG in HPC, Adhesive Technologies slightly positive



#### Laundry & Home Care

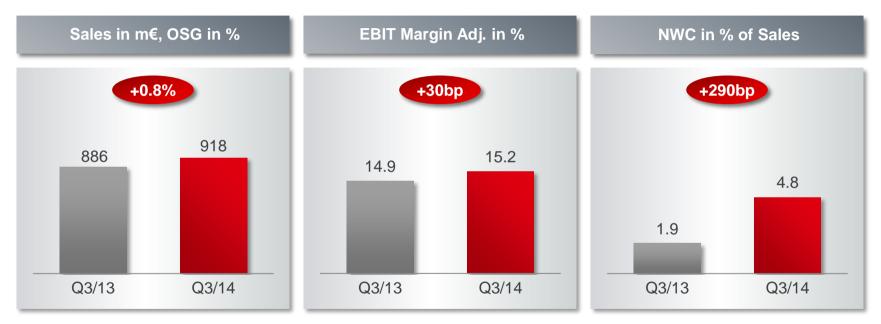
#### Fostering profitable growth path in Q3 2014



• OSG driven by 3.0% in volume and 0.5% in price



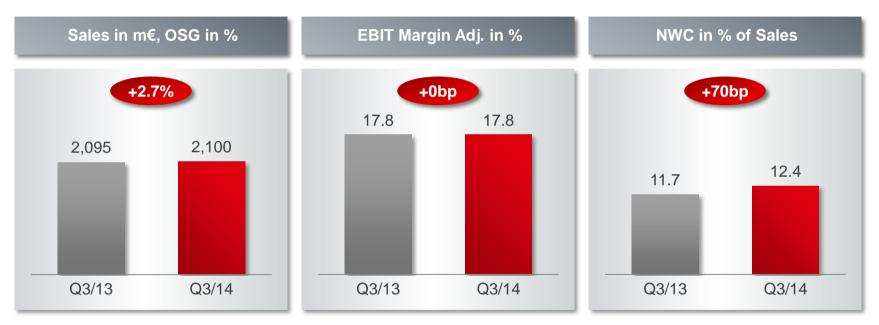
## **Beauty Care** Fostering profitable growth path in Q3 2014



• OSG driven by 1.1% in volume, price -0.3%

#### **Adhesive Technologies**

#### Fostering profitable growth path in Q3 2014

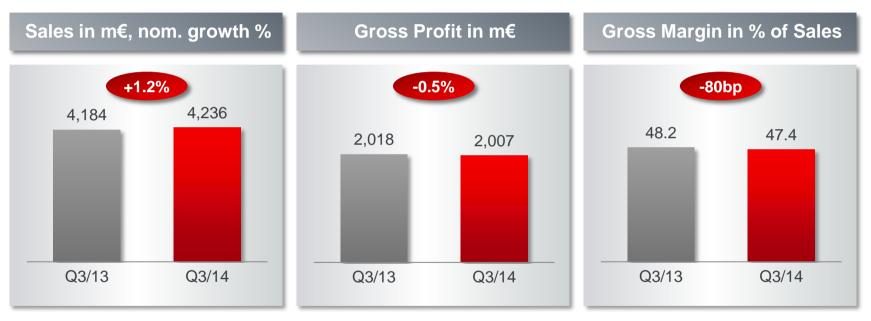


• OSG driven by 1.4% in volume and 1.3% in price



# Gross margin impacted by direct material prices

#### Income statement adjusted



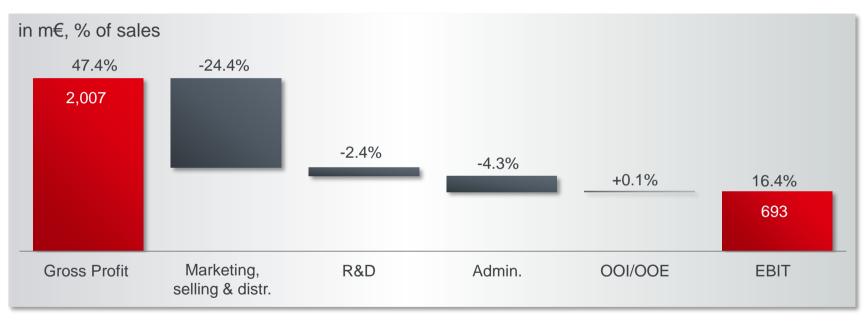
- Increase of direct material prices & intensified promotional pressure
- Partially offset by cost savings & supply chain efficiency improvements





# Solid adj. EBIT margin increase, plus 30bp

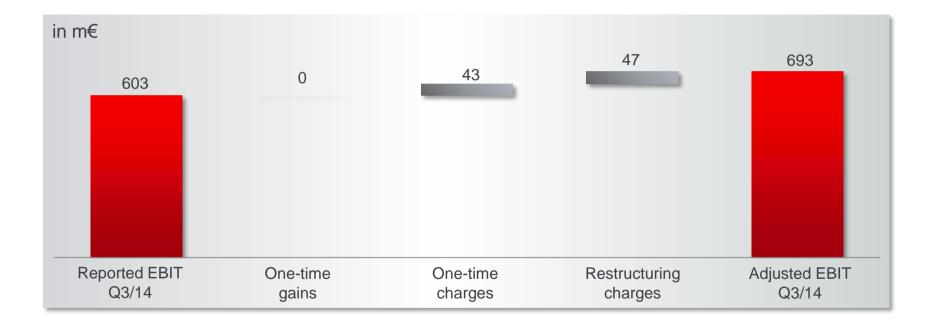
#### Income statement adjusted



- Significant efficiency gains in Selling & Distribution
- Marketing expenses on prior-year level

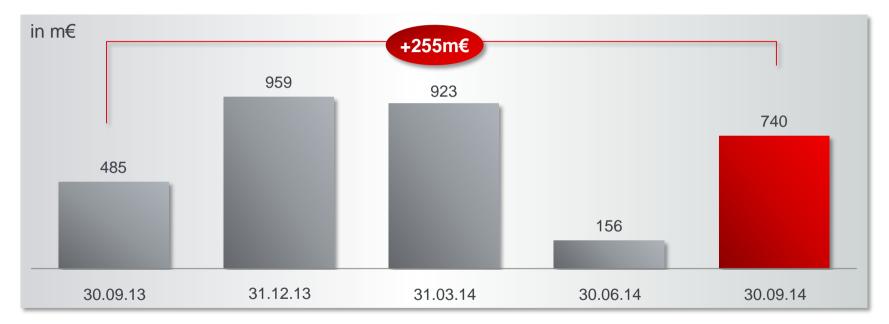


#### **Continuous adaptation of our structures to the market**





### **Further improvement of net financial position**



• Significant increase on top of acquisitions, dividends & investments





#### Q3 2014 – Solid performance in a tough environment

- Solid organic sales growth, all business units contributing
- Emerging Markets with strong OSG
- Mature Markets OSG: Western Europe positive, North America negative
- Solid increase in adj. EBIT margin
- Strong growth in adj. EPS
- Investment in compelling acquisitions



#### **Challenging business environment**

- Continued tensions impacting macro environment
- Sluggish consumer behavior, persisting promotional pressure
- Fading FX headwind in Q4 2014

- Focused & balanced investments to foster organic & inorganic growth
- Extracting value thanks to continuous portfolio optimization
- Strong focus on cost optimization

### Updated guidance FY 2014

	Guidance FY 2014 Old	Guidance FY 2014 Update
Organic Sales Growth	3 - 5%	3 - 5%
<ul><li>Laundry &amp; Home Care</li><li>Beauty Care</li><li>Adhesive Technologies</li></ul>	all Business Units 3-5%	3 - 5% ~2% 3 - 5%
Emerging Markets sales share	Slight increase	Slight increase
Adjusted EBIT Margin	~15.5%	Just under 16%
<ul><li>Laundry &amp; Home Care</li><li>Beauty Care</li><li>Adhesive Technologies</li></ul>	All Business Units contributing	All Business Units contributing
Adjusted EPS Growth	High single-digit	High single-digit

We will continue to adapt our structures to the market



#### Updated guidance FY 2014 for selected KPIs

	Guidance FY 2014 Old	Guidance FY 2014 Update
Price increase total direct materials	Moderate price increase	Moderate price increase
Restructuring charges	At prior-year level	~200 m€
CAPEX	500-550 m€	~500 m€



#### Full commitment to execute on our strategy & achieve 2016 targets







#### 1 Financials Q2 2014 & Outlook FY 2014





#### **Executing our strategy**

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# **Outperform: Leveraging full potential of brands & innovations**



- Schwarzkopf reaches 2bn € sales

- Continuous flow of innovations ٠
- Innovation rate further • increased

Opening / significant expansion of 5 R&D centers in emerging markets





Perfect cleanliness already at 20°C & improved color protection



Boosts density, volume & strength & stimulates roots



New synthetic casein-free formula for effective bottle labeling

#### **Executing our strategy**





### **Globalize – Focus on regions with high potential**

#### Mature Markets: Leverage strength

Emerging Markets: Focused approach

#### Emerging Markets: Go deep



- High-tech development center near Munich
- Automated high-bay central warehouse in Düsseldorf



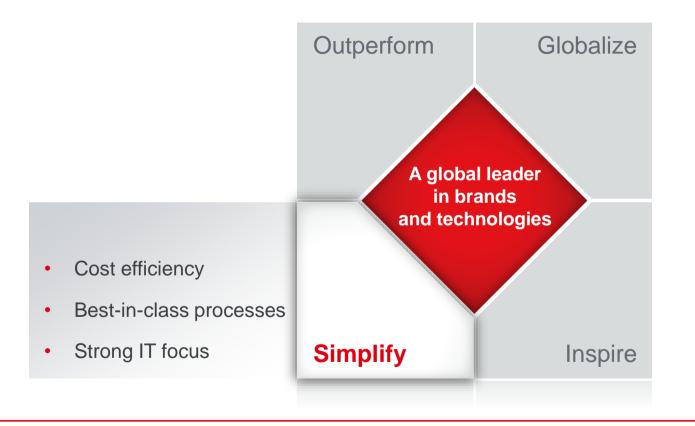


- Consistent very strong growth
- Sales Share of Emerging Markets increased to 44%

- China now within top 5 countries Beauty Care
- Largest adhesives factory opened in Shanghai

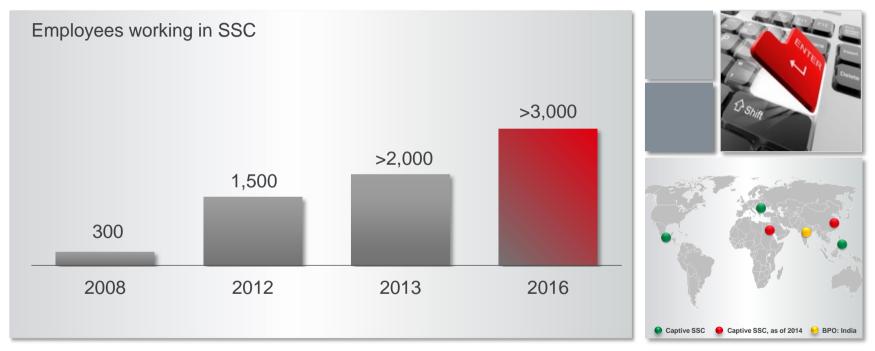


#### **Executing our strategy**





#### Simplify: Building a scalable business model IBS - combining Shared Services & IT



Two more Shared Service centers to be opened in 2014



Simplify: Building a scalable business model IT Horizon – successful implementation in APAC

Horizon: all businesses & countries on one IT platform

- System consolidation: from 21 to 1 system
- Number of processes: reduction by >50%
- Standardization: 4,500
- Progress:

4,500 users on Horizon

completed in Q2 2014







# Simplify: Building a scalable business model

Integrated global supply chain

- Integrated global supply chain including purchasing
- Process standardization across business units
- One IT platform (Horizon) leveraging Shared Services
- Improving customer service level



Increased competitiveness with higher service level & efficiency





### **Executing our strategy**





## Inspire: Strengthen our global team



- Introduction of new Leadership
  Principles
- 6,800 managers trained in 350
  workshops
- Promotion of >1,000 managers
- Review of long-term incentive scheme
- 32% of managers are women
- 31% of managers work in Emerging Markets



## **Commitment to excellence in value creation** 1-9 2014 – Investing in our organic performance



- Investments of 351 m€, +58 m€ vs. 1-9 2013
- Focused on Western Europe, Eastern Europe & Asia

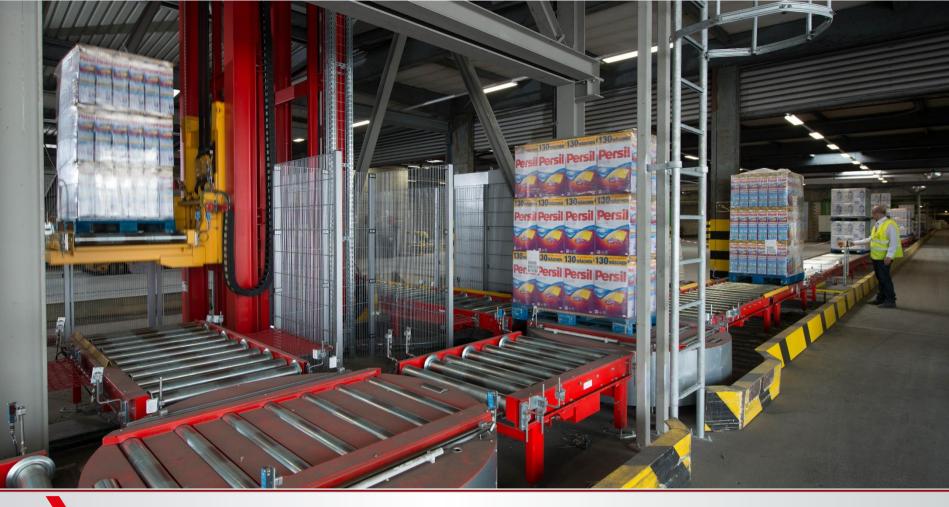


- Commitment for acquisitions amounting to 1.7 bn€
- About 350 m€ already paid



Payout ratio policy: 25%-35%





New automated high-bay warehouse as central storage facility, Düsseldorf



Expansion of production capabilities, Phase II Dragon Plant, China

### **Commitment to excellence in value creation** 1-9 2014 – Compelling acquisitions



- Investments of 351 m€, +58 m€ vs. 1-9 2013
- Focused on Western Europe, Eastern Europe & Asia



- Commitment for acquisitions amounting to 1.7 bn€
- About 350 m€ already paid



Payout ratio policy: 25%-35%



## **Compelling acquisitions: 1-9 2014**

Integration phase for recent acquisitions now starting





## **Recent acquisitions contribute to Henkel's 2016 financial targets**



\* incl. continuous portfolio optimization (without major acquisitions & divestments); EPS: adjusted per preferred share



# Commitment to excellence in value creation 1-9 2014

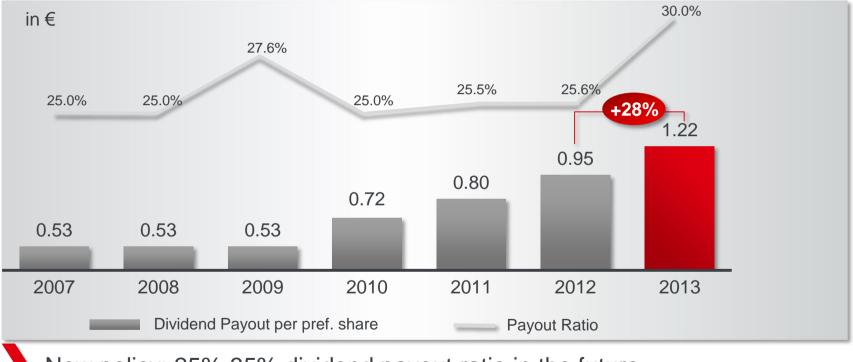


- Investments of 351 m€, +58 m€ vs. 1-9 2013
- Focused on Western Europe, Eastern Europe & Asia
- Commitment for acquisitions amounting to 1.7 bn€
- About 350 m€ already paid

- 543 m€ paid for dividends, +112 m€ vs. 2013
- Payout ratio policy: 25%-35%



## Dividend development & payout ratio 2007-2013



New policy: 25%-35% dividend payout ratio in the future



## **Summary: Strategic framework**

Vision	A global leader in brands and technologies
Values	Customers People Financials Sustainability Family
Strategy	Outperform Globalize Simplify Inspire
Targets	20 bn € 10 bn € 10 % SALES EM SALES EPS CAGR







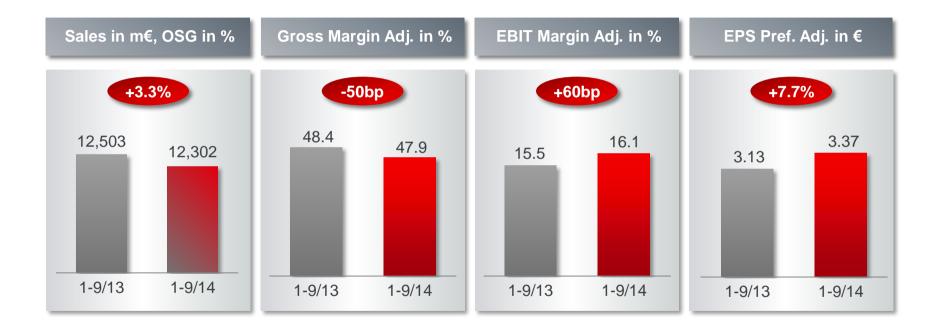
## **Upcoming events**

- March 4<sup>th</sup>, 2015
  FY 2014 Financials
- April 13<sup>th</sup>, 2015 Annual General Meeting
- May 7<sup>th</sup>, 2015
  Q1 2015 Financials
- June 1<sup>st</sup>, 2015 Investor & Analyst Day - Laundry & Home Care
- August 12<sup>th</sup>, 2015
  Q2 2015 Financials
- November 11<sup>th</sup>, 2015
  Q3 2015 Financials



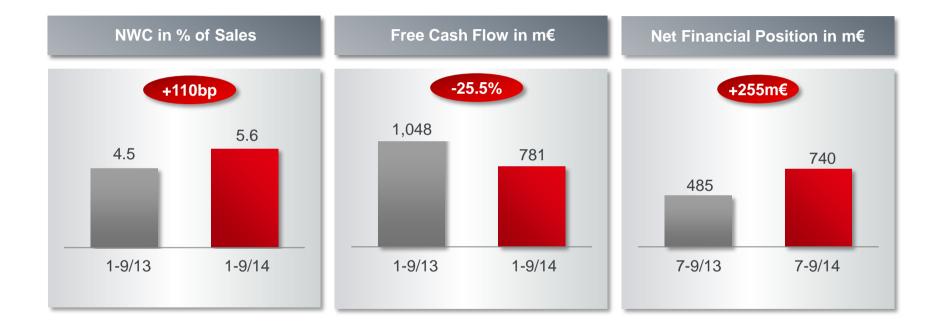


## Key financials YTD 1-9 2014 (1/2)



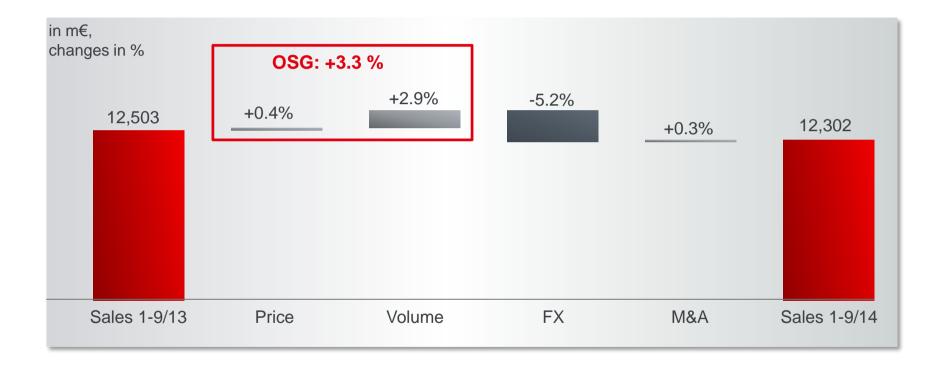


## Key financials YTD 1-9 2014 (2/2)





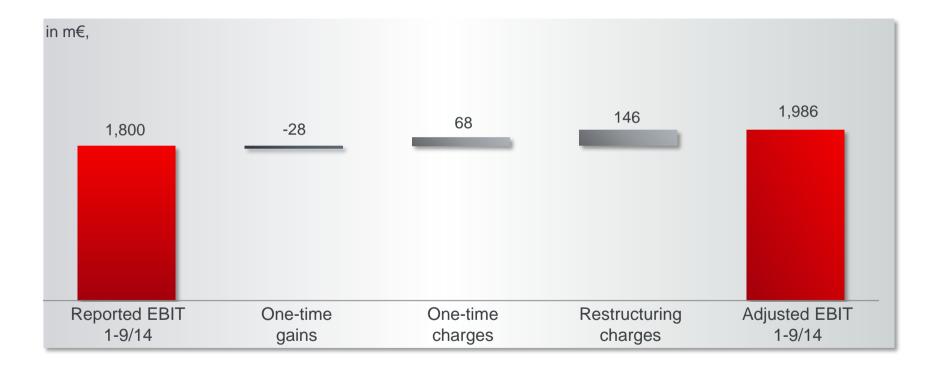
### **Sales growth – Henkel**







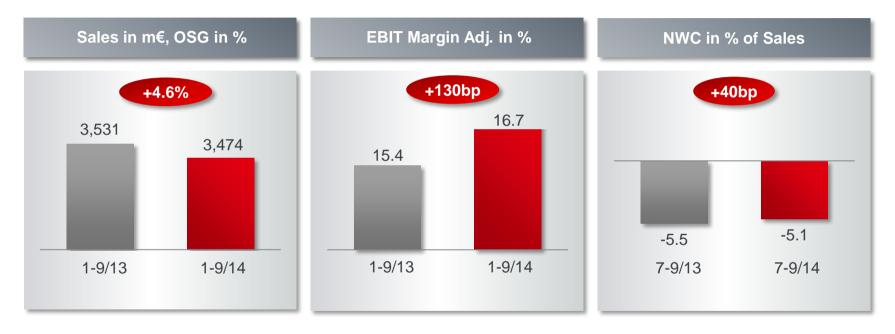
## **Reported to Adjusted EBIT**





Henkel

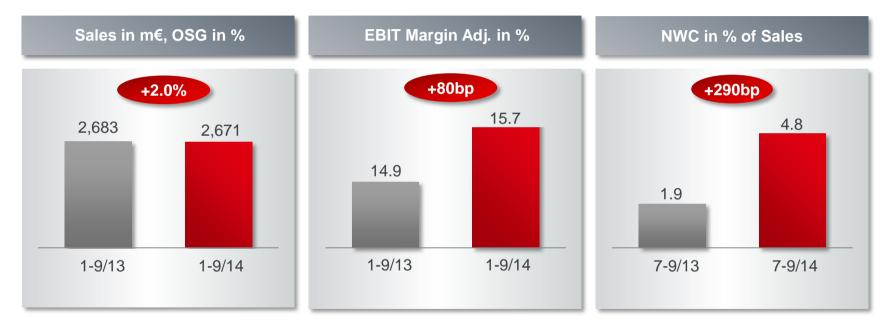
## Laundry & Home Care Key figures



• OSG driven by 5.1% in volume, -0.5% in price



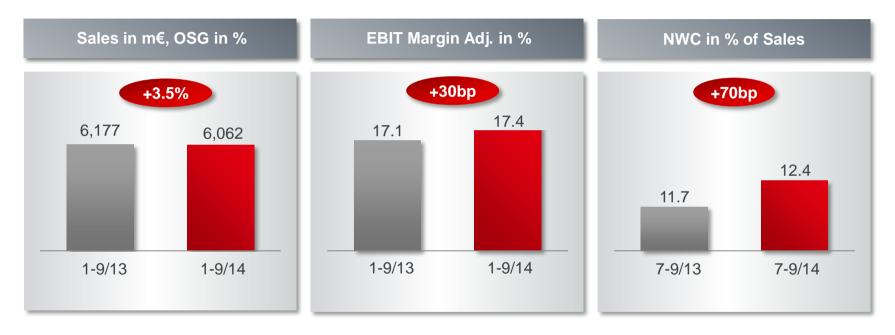




• OSG driven by 1.8% in volume and 0.2% in price



## Adhesive Technologies Key figures

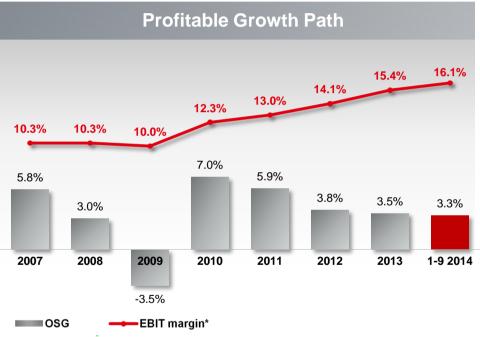


• OSG driven by 2.5% in volume and 1.0% in price



## Sales split and profitable growth path Henkel 1-9 2014



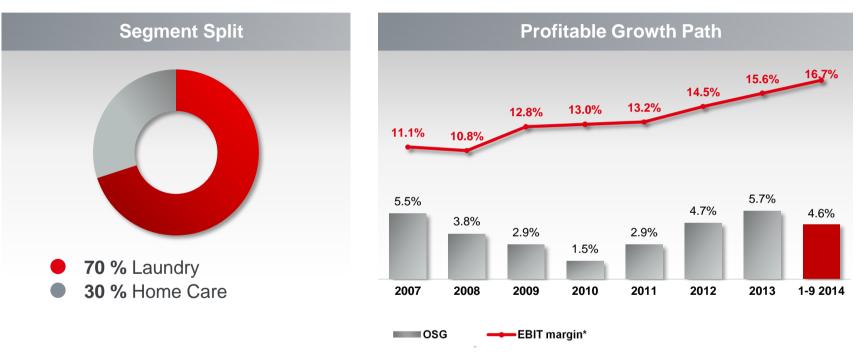


Corporate = sales and services not assignable to the individual business sectors.

\* As of 2008, EBIT margin adjusted for one-time charges/gains and restructuring charges.



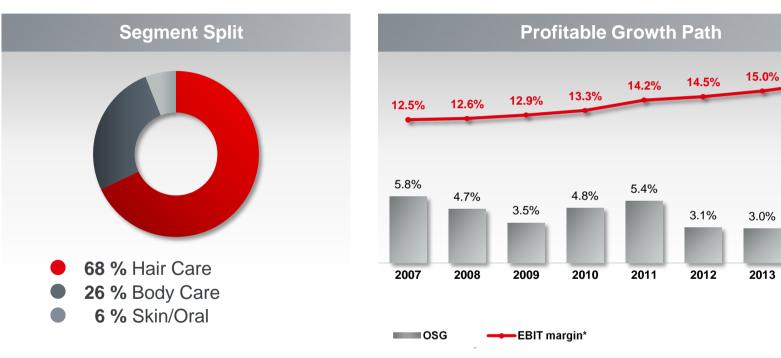
## Sales split and profitable growth path Laundry & Home Care 1-9 2014



\* As of 2008, EBIT margin adjusted for one-time charges/gains and restructuring charges.



## Sales split and profitable growth path Beauty Care 1-9 2014



\* As of 2008, EBIT margin adjusted for one-time charges/gains and restructuring charges.



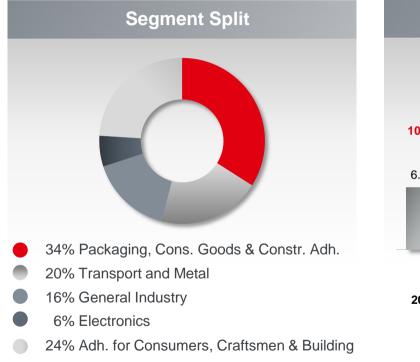
15.7%

2.0%

1-9 2014

## Sales split and profitable growth path

### Adhesive Technologies 1-9 2014



\* As of 2008, EBIT margin adjusted for one-time charges/gains and restructuring charges.

