Investor Factbook 2013

Investor Relations







**Excellence is our Passion** 

# **Disclaimer**

This information contains forward-looking statements which are based on current estimates and assumptions made by the corporate management of Henkel AG & Co. KGaA. Statements with respect to the future are characterized by the use of words such as "expect", "intend", "plan", "anticipate", "believe", "estimate", and similar terms. Such statements are not to be understood as in any way guaranteeing that those expectations will turn out to be accurate. Future performance and results actually achieved by Henkel AG & Co. KGaA and its affiliated companies depend on a number of risks and uncertainties and may therefore differ materially from the forward-looking statements. Many of these factors are outside Henkel's control and cannot be accurately estimated in advance, such as the future economic environment and the actions of competitors and others involved in the marketplace. Henkel neither plans nor undertakes to update any forward-looking statements.



## Table of Content (1/2)

1	Henkel at a Glance
2	Strategic Priorities & Financial Targets 2016
3	Laundry & Home Care
4	Beauty Care
5	Adhesive Technologies
6	Research & Development



## Table of Content (2/2)

7	Procurement
8	Sustainability
9	Henkel Share
10	Henkel Bonds
11	Henkel History
12	Contacts & Additional Information



## Henkel: Three areas of competence A global leader in brands and technologies

**Consumer Business** 

**Beauty Care** Laundry & Home Care Adhesive Technologies Persil Schwarzkopf | 🕊 LOCTITE Purex SYOSS Dial **TECHNOMELT** 



**Industrial Business** 

## **Key Financials 2013**

	2012	2013	Change
Sales (m€) (OSG in %)	16,510	16,355	-0.9% (+3.5%)
Adjusted gross margin (%)	47.1	48.0	+90bp
Adjusted EBIT (m€)	2,335	2,516	+7.8%
Adjusted EBIT margin (%)	14.1	15.4	+130bp
Adj. EPS per pref. share *	3.70	4.07	+10.0%
NWC / sales (%)	3.8	2.3	-290bp
Net financial position (m€)	-85	+959	+1,044 m€

\* 2012 before IAS 19 revised

Strong performance in a challenging environment



#### **Sales 2013**

#### Total sales: 16,355 million €



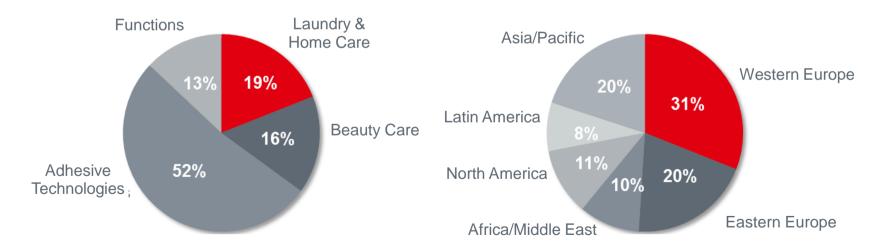


### **Employees 2013**

#### Number of employees: 46,850

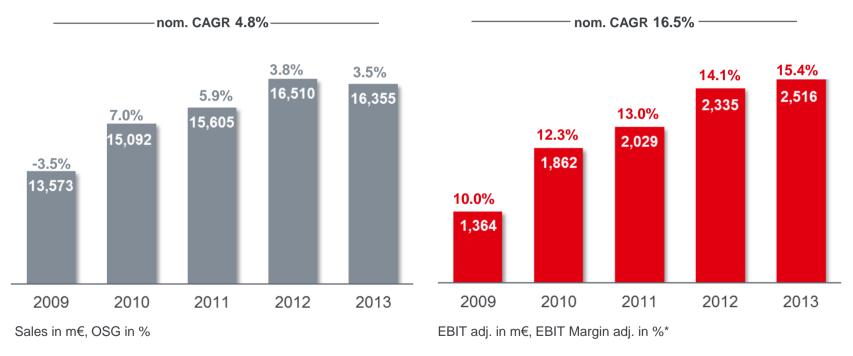
#### Employees by business sector

Employees by region





### **Sales and EBIT Development**



\*EBIT and EBIT Margin adjusted for one-time charges/gains and restructuring charges.



## **Vision & Values**

#### Our Vision

 A global leader in brands and technologies

#### Our Values

- Customers
- People
- Financials
- Sustainability
- Family





#### **Our commitment**



"Excellence is our Passion" is a commitment that unites all of us who work at Henkel. It represents a performance challenge to ourselves and a performance promise to our customers – day by day, around the world.

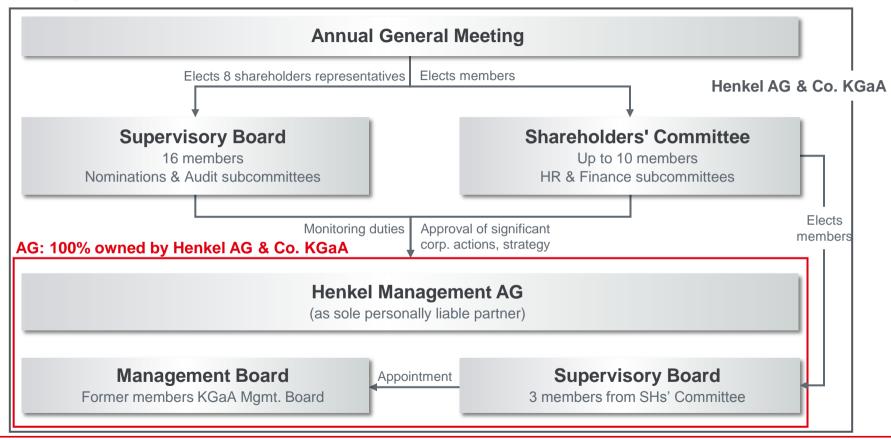


### Management Structure Henkel AG & Co. KGaA

- Henkel Management AG:
  - AG as sole personally liable partner
  - Management of the businesses of Henkel AG & Co. KGaA
- Shareholders' Committee (KGaA):
  - Approval of significant corporate actions, strategy
  - Appointment of Management Board (indirect via Supervisory Board AG)
- Supervisory Board (KGaA):
  - Supervision of management
  - Appointing the statutory auditor
- Annual General Meeting (KGaA):
  - Approval of the financial statements
  - Decision about the dividend



#### **Management Structure**





#### **Management Board**





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3	Laundry & Home Care
4	Beauty Care
5	Adhesive Technologies
6	Research & Development



## **Henkel strategy**





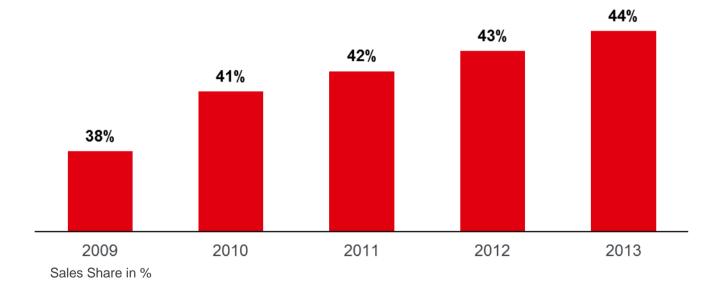
## Henkel's financial targets 2016



\*incl. continuous portfolio optimization (without major acquisitions & divestments); EPS: adjusted per preferred share.



## **Emerging Markets as Driver of Growth**



Sales share increased to 44% due to very strong organic sales performance



### **Shared Services as Lever for Adapting our Structures**

**Ongoing shift to Shared Services** 





## **Sustainability Strategy 2030**

Achieving more with less: Henkel's 20-year goal

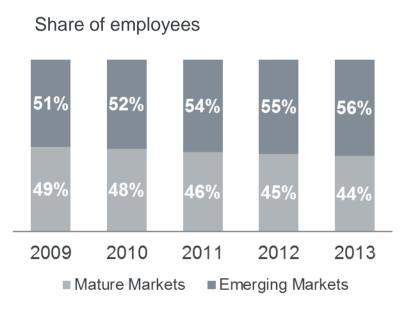


- Become three times more efficient Factor 3
- Triple the value we create for the footprint made by our operations, products and services



## **Growing Share of Employees in Emerging Markets**

56% of employees in Emerging Markets in 2013

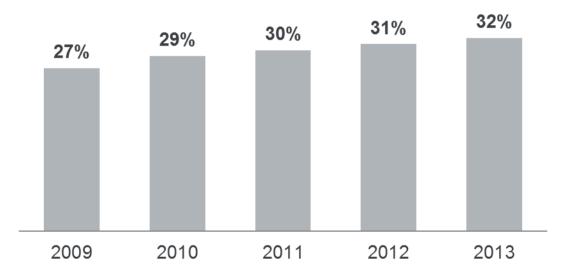






### **Share of Women in Management Increased**

32% of women in Management positions in 2013





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1	Henkel at a Glance
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3	Laundry & Home Care
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5	Adhesive Technologies
6	Research & Development



## Laundry & Home Care Key Financials

	2012	2013	Change
Sales (m€) (OSG in %)	4,556	4,580	+0.5% (+5.7%)
Proportion of Group sales (%)	28.0	28.0	0bp
EBIT (m€)	621	682	+9.7%
Adjusted* EBIT (m€)	659	714	+8.5%
EBIT Margin (%)	13.6	14.9	+130bp
Adjusted* EBIT Margin (%)	14.5	15.6	+110bp
ROCE (%)	25.8	29.4	+360bp
EVA (m€)	393	507	+29.3%

\*Adjusted for one-time charges/gains and restructuring charges.



## Laundry & Home Care Product Portfolio



#### • Laundry:

laundry detergents (powder, gel, tabs, liquids, megaperls, pouches); fabric finishers; laundry conditioning products; hand washing detergents

#### • Home Care:

dishwashing products; bath and toilet cleaners; glass cleaners; kitchen cleaners; specialty cleaners; floor & carpet care; air fresheners; insecticides



Laundry & Home Care Leading Market Positions



#### Europe No. 1



Mit Chlor-

## World No. 2





In active markets





South Korea No. 1



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## Laundry & Home Care Key activities 2013



- 1<sup>st</sup> to launch multichamber caps in Europe
- Successful global roll-out
- Trend setter in toilet care segment
- Further roll-out of successful innovation

- In-depth cleaning and exceptional shine
- Global roll-out until Q1-2014



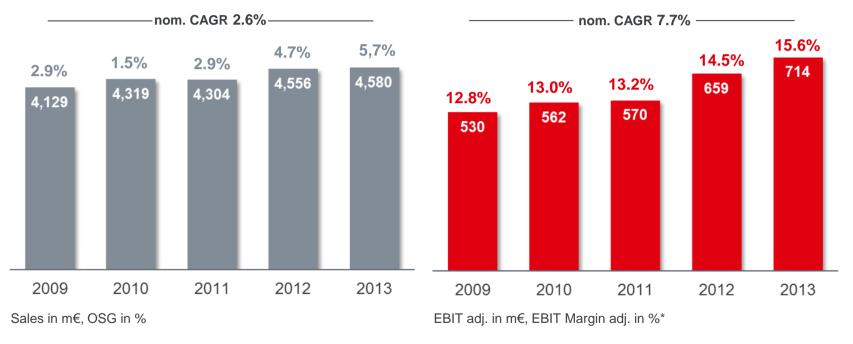
## Laundry & Home Care Top Brands

Top Brand Clusters	m€	Representative Brand
Value for Money	~1,200	Purex
Leading Premium	~1,200	Persil
Fabric Finishers	~300	Ver nel

Top 10 brand clusters = 85% of total Laundry & Home Care sales



## Laundry & Home Care Sales and EBIT Development in m€

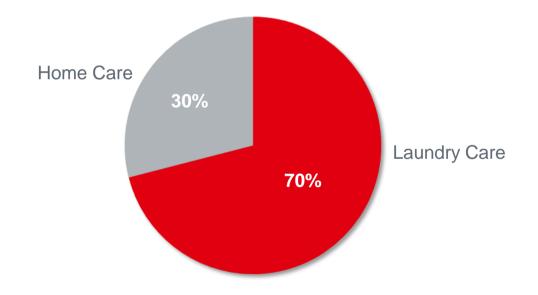


\*EBIT and EBIT Margin adjusted for one-time charges/gains and restructuring charges.



## Laundry & Home Care 2013 Sales by Segment

#### Laundry & Home Care: 28% of Group sales





## Laundry & Home Care Large Customers





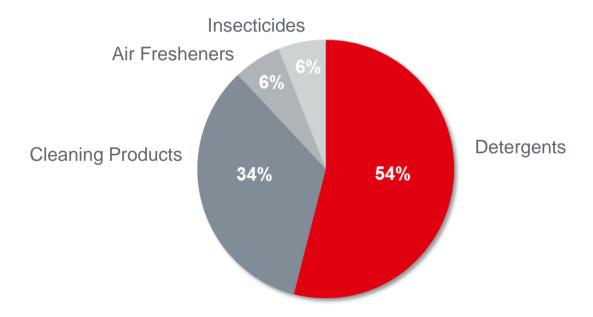
## Laundry & Home Care Main Competitors





#### Laundry & Home Care

World Market for Laundry & Home Care Products



Source: Euromonitor.



## Table of Content (1/2)

1	Henkel at a Glance
2	Strategic Priorities & Financial Targets 2016
3	Laundry & Home Care
4	Beauty Care
<b>4</b> 5	Beauty Care Adhesive Technologies



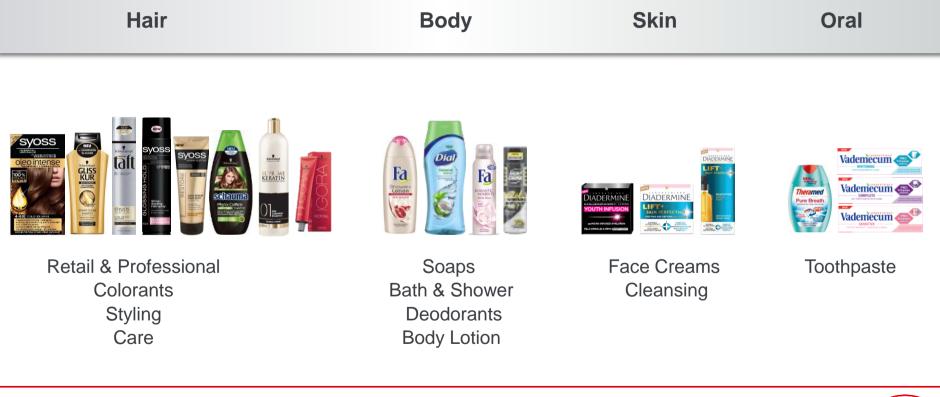
## Beauty Care Key Financials

	2012	2013	Change
Sales (m€) (OSG in %)	3,542	3,510	-0.9% (+3.0%)
Proportion of Group sales (%)	21.0	21.0	0bp
EBIT (m€)	483	474	-1.9%
Adjusted* EBIT (m€)	514	525	+2.1%
EBIT Margin (%)	13.6	13.5	-10bp
Adjusted* EBIT Margin (%)	14.5	15.0	+50bp
ROCE (%)	23.2	23.6	+40bp
EVA (m€)	285	323	+13.5%

\*Adjusted for one-time charges/gains and restructuring charges.



### Beauty Care Product Portfolio





#### Beauty Care Leading Market Positions

#### Beauty Care Retail Germany No. 1



#### Beauty Care Retail Europe No. 3



#### Hair Professional World No. 3



In active markets.



## Beauty Care Key activities 2013

#### Gliss Kur Ultimate Oil Elixir

#### **Dial Coconut Water**

#### **Syoss Oleo Intense**



 1st care with nourishing golden oil elixir





 1st body wash with nutrient rich coconut water

- 1st permanent oil coloration from Syoss
- Unique, non-dripping oilin-cream formula



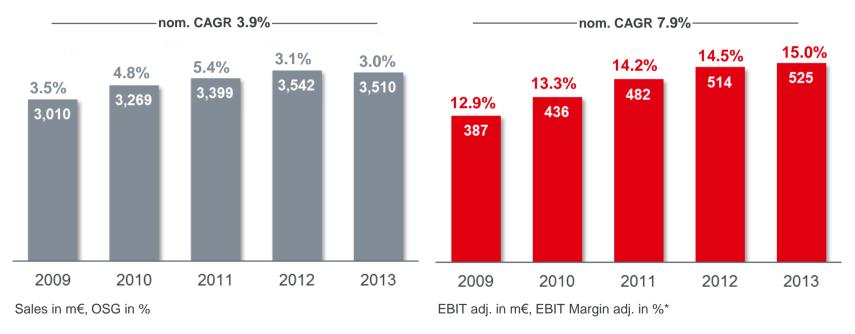
#### Beauty Care Top Brands

	m€	Representative Brands	
	~2,000m€	Schwarzkopf	
-	>360 m€	SYOSS	
-	350 m€	Dial	

Top 10 brands: >90% of total Beauty Care sales



#### Beauty Care Sales and EBIT Development in m€

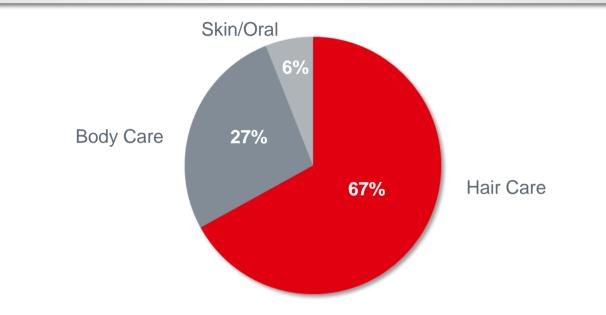


\*EBIT and EBIT Margin adjusted for one-time charges/gains and restructuring charges.



#### Beauty Care 2013 Sales by Segment

#### **Beauty Care: 21% of Group sales**

















## Table of Content (1/2)

1	Henkel at a Glance
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3	Laundry & Home Care
4	Beauty Care
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## Adhesive Technologies Key Financials

	2012	2013	Change
Sales (m€) (OSG in %)	8,256	8,117	-1.7% (+2.7%)
Proportion of Group sales (%)	50.0	50.0	0bp
EBIT (m€)	1,191	1,271	+6.7%
Adjusted* EBIT (m€)	1,246	1,370	+9.9%
EBIT Margin (%)	14.4	15.7	+130bp
Adjusted* EBIT Margin (%)	15.1	16.9	+180bp
ROCE (%)	16.5	18.8	+230bp
EVA (m€)	363	562	+54.8%

\*Adjusted for one-time charges/gains and restructuring charges.



#### Product Portfolio

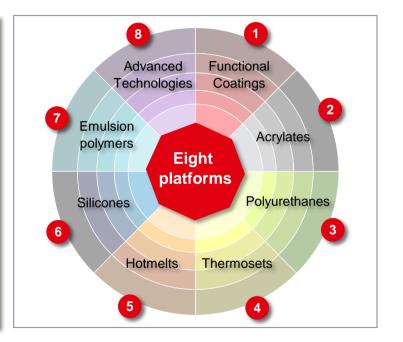


We leverage our engineering expertise across our business units



**Technology Platforms** 

- Offer thousands of customized products with 40 technologies
- Continuously new solutions for customers
- Unchallenged expertise in adhesives: chemistry, processing and production
- Differentiation and customer trust

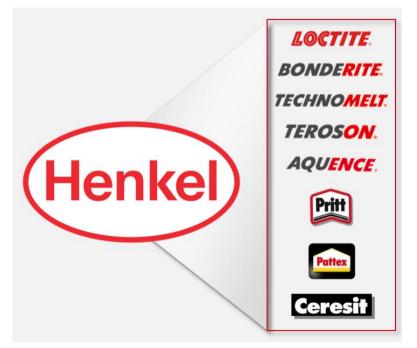


Solution Provider based on 8 technology platforms



**Global Market Leader** 

- Global No.1 with leading positions in all regions
- Leading through broad technology & product portfolio
- Strong global presence in mature and emerging markets





#### Adhesive Technologies Key activities 2013

# 

Loctite MAX 2

#### Alliance with Nordson



#### Loctite UF3808



- Matrix resin for fiberglassreinforced leaf spring
- Substitution of steel leads to 65% weight-reduction
- Innovative solution for increased efficiency and energy saving
- Global roll-out

- 1st halogen-free underfill adhesive
- Exceptional impact and shock protection



## Adhesive Technologies Top Brands

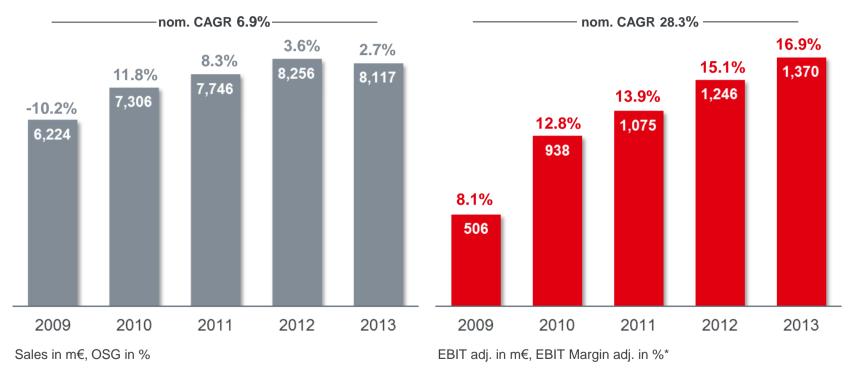
 m€	Representative Brands	
~1,800 m€	LOCTITE.	
~1,400 m€	<b>TECHNOMELT</b>	
>700 m€	TEROSON	

.

Top 10 brands: >70% of total Adhesive Technologies sales



## Adhesive Technologies Sales and EBIT Development in m€

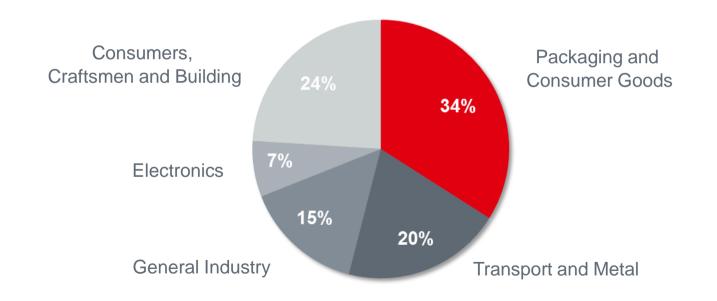


\*EBIT and EBIT Margin adjusted for one-time charges/gains and restructuring charges.



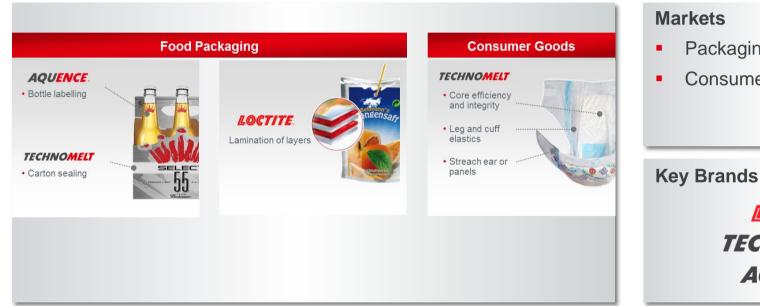
## Adhesive Technologies 2013 Sales by Segment

#### Adhesive Technologies: 50% of Group sales





## Packaging and Consumer Goods



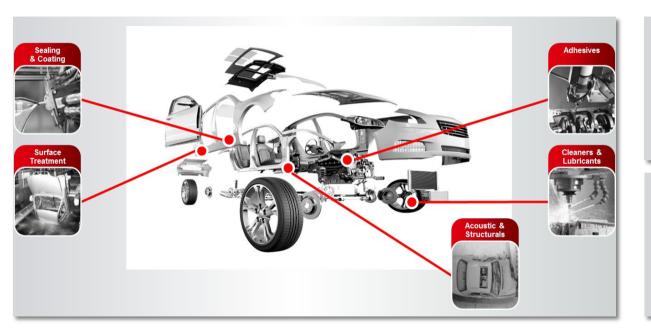
#### **Markets**

- Packaging
- **Consumer Goods**

## LOCTITE **TECHNOMELT** AQUENCE



#### Transport and Metal



#### Markets

- Automotive
- Aerospace
- Metal Industry

Key Brands L©CTITE BONDERITE TEROSON TECHNOMELT



#### General Industry



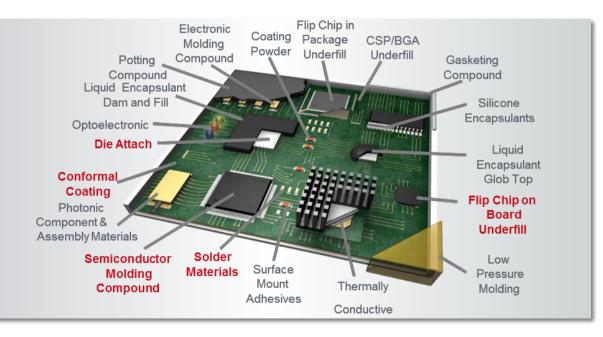
#### **Markets**

- Assembly of durable goods
- Maintenance and Repair





#### Electronics



#### Markets

- From semiconductors to electronic devices
- Key markets include handheld, computing, lighting

## Key Brands L©CTITE TECHNOMELT



#### Consumers, Craftsmen and Building



#### Markets

- Repair
- Do-it-yourself
- Building solutions





Partner with our customers

- 6,500 specialists with deep ties & understanding of our customers
- Providing customized solutions to 130,000 customers
- Long-term relationships with joint developments
- Cooperation with industry leading customers and stakeholders





#### Adhesive Technologies Key Competitors per Segment

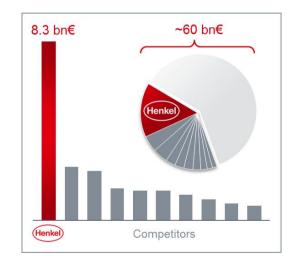


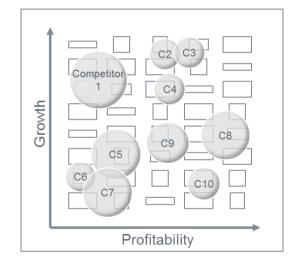
\*Packaging and Consumer Goods, Transport and Metal, General Industry, Electronics.



World Market for Adhesives, Sealants & Functional Coatings

- Market accounts for approximately 60 bn €
- Highly specialized and fragmented in ~ 70 segments
- Henkel only player present in most segments





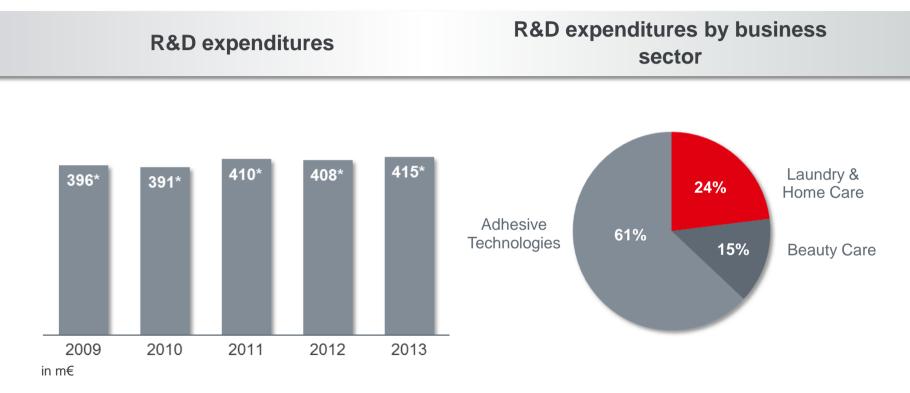


## Table of Content (1/2)

1	Henkel at a Glance
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4	Beauty Care
5	Adhesive Technologies
6	Research & Development



## **Research & Development expenditures**



\*Includes restructuring charges of 13m€ (2009), 8m€ (2010), 14m€ (2011), 2m€ (2012), 1m€ (2013).

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#### Major R&D sites





#### Research & Development Innovation Rate\*

#### Striving for innovation leadership

Laundry & Home Care	45%	
Beauty Care	45%	
Adhesive Technologies	30%	
	Beauty Care	Beauty Care 45%

\*Percentage of sales from new products launched: over past 3 years for Laundry & Home Care and Beauty Care, over past 5 years for Adhesive Technologies.



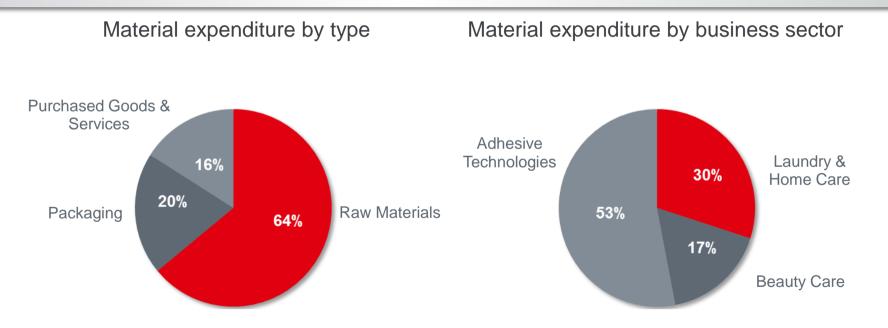
## Table of Content (2/2)

7	Procurement
8	Sustainability
9	Henkel Share
10	Henkel Bonds
11	Henkel History
12	Contacts & Additional Information



#### **Procurement** Direct Material Expenditure

Total direct material expenditure 2013: 7.3 bn€



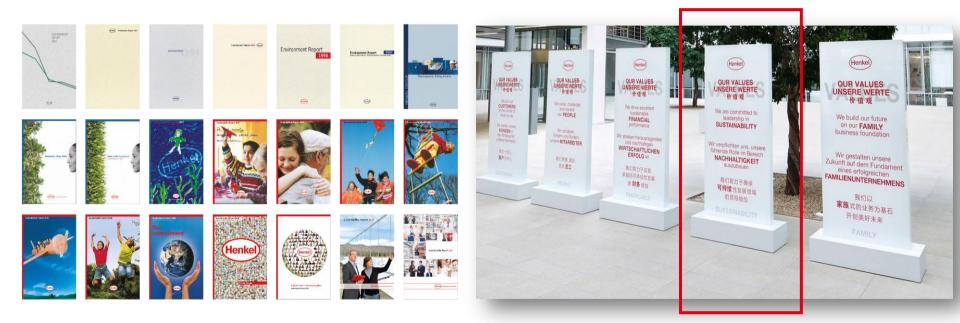


## Table of Content (2/2)

7	Procurement
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#### **Sustainability at Henkel** Long-standing Commitments



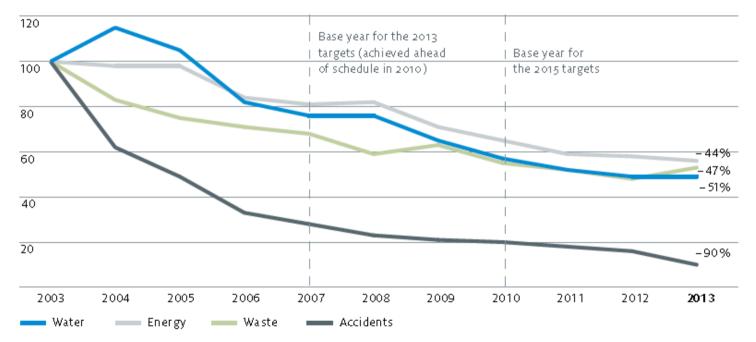
23 years of sustainability reporting

One of five corporate values



## Sustainability Performance 2003-2013 10-Year-Trend

Environmental indicators per metric ton of output, occupational accidents per million hours worked; base year 2003





## **Global trends confirm the Henkel sustainability strategy**

Decouple growth from resource consumption



Global Transparency in "Real Time"



Increasing regulation



Consumers aware but not willing to compromise



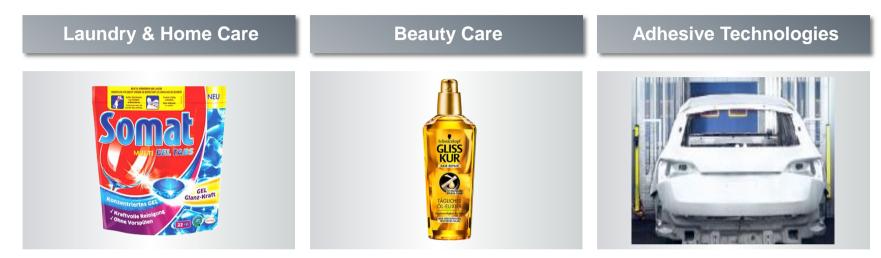


## **Strategy 2013: Achieving more with less**





## **Sustainable product innovations**



#### Somat Gel Caps

 Less packaging and improved shine, even with short dishwashing programs

#### **Gliss Kur Daily Oil Elixir**

 Fewer raw materials due to concentrated oilformula while providing high care

# Two step process for auto body surface treatment

 Resource-efficient pretreatment of bodies with high aluminum content



#### **Cooperation with our customers**



#### We develop sustainable solutions together with and for our customers



#### **Our employees as sustainability ambassadors**



#### Employees are important ambassadors and key in implementing our strategy



#### **Our success**



#### **Ratings & Rankings** MEMBER OF **MORLD'S MOST Dow Jones** Sustainability Indices In Collaboration with RobecoSAM 🐽 WWW.ETHISPHERE.COM ROBECOSAM **Sustainability Award** member of the INVESTMENT REGISTER Gold Class 2013 ETHIBE Corporate Responsibility SUSTAINALYTICS Prime rated by oekom research FTSE4Good NYSE Global Challenges Index EURONEXT loeo'

Significant progress and external recognition confirm our success



## Table of Content (2/2)

7	Procurement
8	Sustainability
9	Henkel Share
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# The Henkel Share Share Data

		Preferred	Ordinary	
	Security Code No.	604843	604840	
-	ISIN Code	DE0006048432	DE0006048408	
	Number of Shares	178,162,875	259,795,875	
	Market capitalization*	15.0	19.7	

Note: The number of ADRs outstanding for ordinary (US42550U1097) & preferred (ISIN US42550U2087) shares was ~3.7 million.

\*in bn€; Closing share prices, Xetra trading system.



#### The Henkel Share Share & Shareholder Structure

Preferred shares	Ordinary shares
178.2 m. shares outstanding	259.8 m. shares outstanding
-	58.68% Henkel Family (Share Transfer Restriction Agreement)
100% free-float (3.7 mill. treasury stock as of Dec. 2013)	41.32% free-float
Higher liquidity (~600,000 shares per trading day on avg. in 2013)	Lower liquidity (118,000 shares per trading day on avg. in 2013)
No voting rights	Voting rights
Preferred dividend (+0.02 € vs. ordinary share)	Ordinary dividend



#### The Henkel Share Henkel Major Indices

Dec. 31, 2013	Number of constituents	Weighting (in %)
DAX 30	30	1.83
MSCI World	1,610	0.06
MSCI Europe	432	0.23
MSCI Germany	55	1.64
Dow Jones Euro Stoxx	292	0.48
Dow Jones Euro Stoxx Consumer Goods	43	2.87
Dow Jones Sustainability Index World	336	0.22
Dow Jones Titans 30 Personal & Household Goods	30	1.79
FTSE World Europe	548	0.22
FTSE Eurotop 300	310	0.25
FTSE 4 Good	287	0.29
Ethibel Sustainability Index Europe	200	0.55



## The Henkel Share (1/2) Key Data 2009 to 2013

	2009	2010	2011	2012	2013
	2003	2010	2011	2012	2013
Earnings per share					
Ordinary share	1.38	2.57	2.67	3.40*	3.65
Preferred share	1.40	2.59	2.69	3.42*	3.67
Share price at year-end**					
Ordinary share	31.15	38.62	37.40	51.93	75.64
Preferred share	36.43	46.54	44.59	62.20	84.31
High for the year**					
Ordinary share	31.60	40.30	41.10	52.78	75.81
Preferred share	36.87	48.40	49.81	64.61	84.48
Low for the year**					
Ordinary share	16.19	30.31	30.78	37.25	50.28
Preferred share	17.84	35.21	36.90	44.31	59.82

\* Prior-year figures adjusted in application of IAS 19 revised. \*\* Closing share price, Xetra trading system.



#### The Henkel Share (2/2) Key Data 2009 to 2013

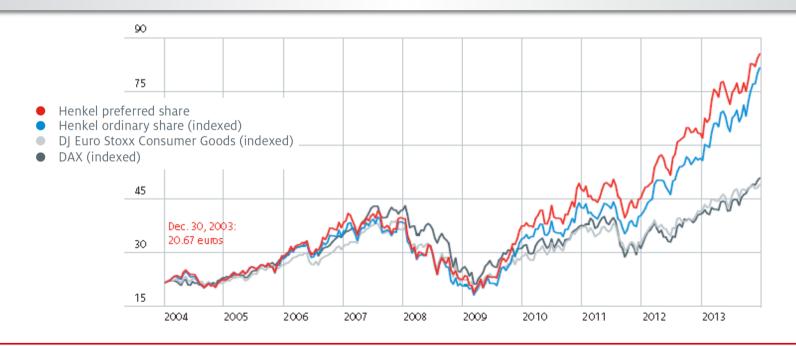
	2009	2010	2011	2012	2013
Dividends					
Ordinary share	0.51	0.70	0.78	0.93	1.20*
Preferred share	0.53	0.72	0.80	0.95	1.22*
Market capitalization** in bn€	14.6	18.3	17.6	24.6	34.7
Ordinary share in billion euros	8.1	10.0	9.7	13.5	19.7
Preferred share in billion euros	6.5	8.3	7.9	11.1	15.0

\*Proposal to shareholders for the Annual General Meeting on April 4, 2014. \*\*Closing share price, Xetra trading system.



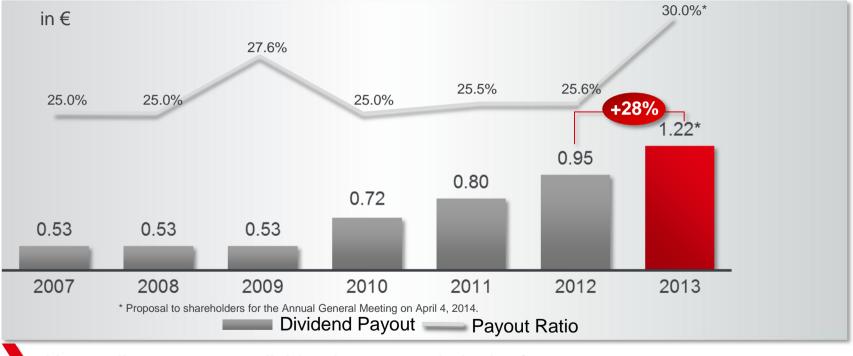
#### **Share Price Development**

#### Henkel shares outperforming market





# **Dividend development & payout ratio** 2007-2013



New policy: 25%-35% dividend payout ratio in the future

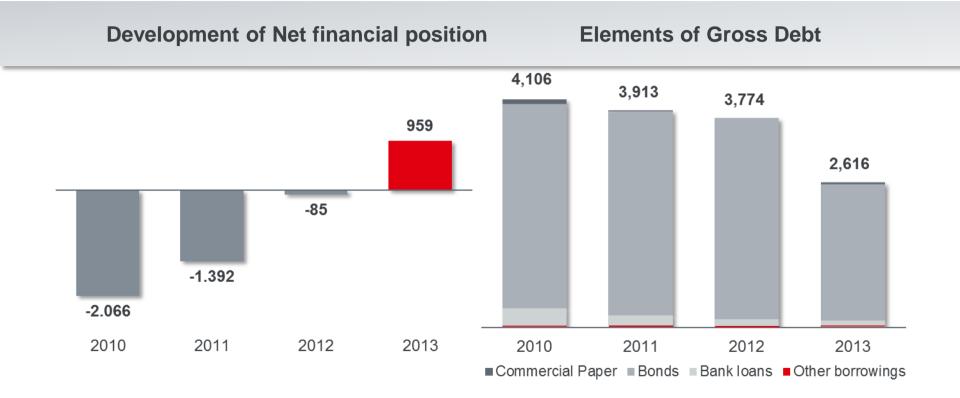


## Table of Content (2/2)

7	Procurement
8	Sustainability
9	Henkel Share
10	Henkel Bonds
<b>10</b> 11	Henkel Bonds Henkel History



#### **Development of Financial Debt**





#### **Development Key Financial Ratios**

		2009	2010	2011	2012	2013	
	Operative Debt Coverage (%)* **	41.7	81.3	91.6	507.1	n.a.***	
	Interest Coverage Ratio	8.7	12.8	14.0	14.3	23.9	
	Equity Ratio (%)	41.4	45.4	46.9	48.7	52.5%	

\*Hybrid bond included on 50% debt basis. \*\*Prior-year figures adjusted in application of IAS 19 revised.

\*\*\* Figure cannot be calculated due to our positive net financial position.



#### **Credit Ratings**

Rating as of Decemb	per 31, 2013	S&P	Moody's	
Long-term		A flat	A2	
Outlook		stable	stable	-
Short-term		A-1	P1	-



	Senior Bond	Hybrid Bond
Volume	1.0 bn€	1.3 bn€
Nominal Coupon	4.625%	5.375%
Coupon Payment	March 19	November 25
Maturity	March 19, 2014	Nov. 25, 2104 *
WKN	AOAD9Q	A0JBUR
ISIN	XS0418268198	XS0234434222

\*First call option for Henkel on November 25, 2014.



Investor Factbook

## Table of Content (2/2)

7	Procurement
8	Sustainability
9	Henkel Share
10	Henkel Bonds
11	Henkel History
12	Contacts & Additional Information



# History of Henkel (1/3)

1876	Foundation of Henkel & Cie in Aachen by Fritz Henkel
1878	Henkel's Bleich-Soda marks the beginning of the company's success story. Relocation of Henkel & Cie to Düsseldorf
1907	Launch of Persil, the world's first self-acting laundry detergent
1913	First subsidiary production company abroad: Henkel & Cie AG, Pratteln, Switzerland
1922	First production of adhesives for captive use Pe
1929	P3 cleaners for industrial and craft applications were marketed for the first time
1950	Acquisition of TheraChemie: liquid hair colorant Poly Color
1951	P3 Products (Pty) Ltd was founded in Durban, South Africa. The company was the first Henkel subsidiary outside Europe
1960	Acquisition of Standard Chemical Products Inc of Hoboken/New Jersey and Charlotte/North Carolina, USA, thus entering the US chemical products market





# History of Henkel (2/3)

1973	Patent application for Zeolite A (phosphate substitute; Henkel brand	SASIL)	SEAH HAIRSPA
1974	Minority share interest in The Clorox Company of Oakland,	<b>D</b> •	
	California, USA (sold in 2004)	Dixan	_
1983	First phosphate-free powder detergent (Dixan)		fa.
1985	First listing of Henkel preferred shares	Spe	
1990	First joint venture in China: Shanghai Henkel Chemicals Ltd.		
1991	Henkel-Ecolab joint venture and increased participation in Ecolab Inc., St. Paul/Minnesota, USA		<b>Hy</b> sol
1991	Foundation of Henkel Asia-Pacific (HAP) Ltd., Hong Kong	Schwarzkopf	
1995	Acquisition of Hans Schwarzkopf GmbH, Hamburg		MIR
1996	First listing of Henkel ordinary shares		COULEURS
1997	Acquisition of Loctite Corp., Hartford/Connecticut, USA	L0C <b>T/1</b>	E

# History of Henkel (3/3)

- **1999** Carve-out of the Chemical Products business sector: Formation of Cognis B. V.
- 2001 Sale of Cognis and Henkel-Ecolab: Focus on Brands and Technologies
- 2004 Acquisition of The Dial Corporation in Scottsdale/Arizona, USA, and of Advanced Research Laboratories (ARL) in Costa Mesa/ California, USA
- 2007 Persil 100 Years
- **2008** Acquisition of National Starch Adhesives and Electronic Materials Businesses
- 2009 111 Years Schwarzkopf
- 2010 New release of Vision and Values
- **2011** 60 years of Pril
- **2012** Presentation of Strategy and Financial Targets 2016
- 2013 Henkel family extends share-pooling agreement







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## Table of Content (2/2)

7	Procurement
8	Sustainability
9	Henkel Share
10	Henkel Bonds
11	Henkel History
12	Contacts & Additional Information



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\*Maternity leave



#### **Further Information Sources**

#### For download please go to www.henkel.com/ir or find further content in the IR section of Henkel Corporate App for iPad

- Annual report
- Quarterly report
- Sustainability report
- Roadshow & conference presentations
- Additional selected information available online









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