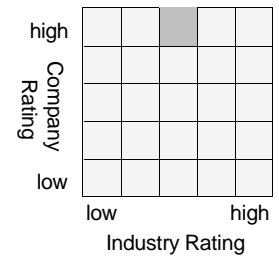




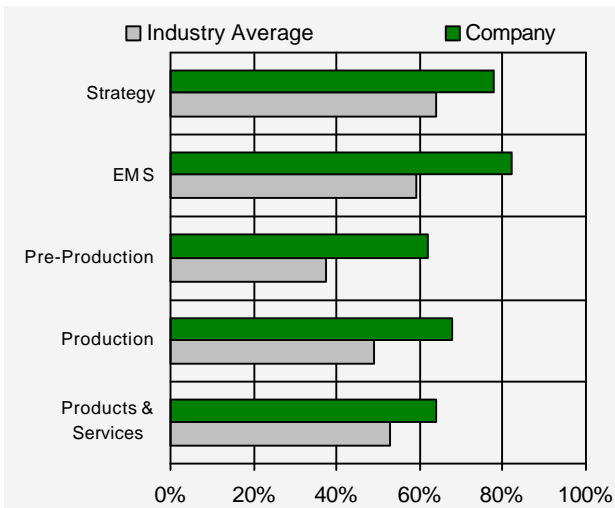
Industry: Consumer Goods & Packaging
 Revenue: 9656 mio EUR
 Year: 2002
 No. of employees: 48'600
 Country: Germany



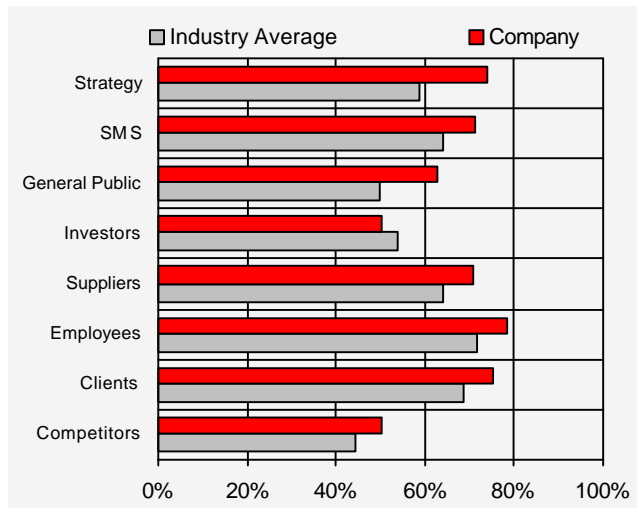
Business Activities

Henkel is a specialist in branded consumer products, industrial systems and service businesses. Henkel's business units are Laundry & Home Care (32% of sales), Henkel Technologies (29%), Cosmetics/Toiletries (22%), Adhesives (14%) and others (3%). Europe accounts for about 70% of sales. Henkel has operations worldwide, with a focus on Europe (65% of employees, 24% in Germany). Asia/Pacific accounts for 13% of employees, North America 9%, Latin America 6% and Africa/Middle East 7%. In 2001, Henkel sold its chemical division Cognis, and the joint venture Henkel-Ecolab.

Environmental Profile



Social Profile



Comments

Sustainability is a key element in Henkel's business strategy. Since 1992 Henkel has published annual environmental reports. A company-wide integrated management system for quality, environment, health and safety is in place, including a worldwide reporting system of environment, health and safety performance data. By the end of 2002 more than 60% of the production volume had been ISO14001-certified, and in 2001 internal audits of 43 sites were conducted. The Eco-Performance Review (1998-2002) shows remarkable improvements of key environmental indicators. Environmental criteria have been integrated into product development, using product life cycle assessments as a basis. For some products like the Pritt glue stick (which is also solvent-free) non-renewable raw materials were substituted by renewable ones.

Henkel's "social policy" is laid down in the Principles of Sustainability, the Guidelines for Teamwork and Leadership and the Code of Conduct. Henkel supports a variety of charitable initiatives and projects. For example, the MIT (Make an Impact on Tomorrow) initiative was created to support volunteering of employees and pensioners in non-profit projects. By the end of 2005 the initiative will be expanded worldwide. Henkel provides a range of employee training and development programmes, competitive compensation schemes, as well as an open and international corporate culture. In the frame of a restructuring program Henkel laid-off about 2'200 employees in 2002. By the end of 2004, Henkel plans to integrate standardised sustainability criteria in the Group-wide procurement processes, suppliers' environmental, safety and health performance are already evaluated. Henkel KGaA has two types of shares (common shares 59%: preferred shares 41%). Henkel family holds 57% of common shares.

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