

## **News Release**

March 19, 2018

# Slow start in the first quarter 2018 due to delivery difficulties in the consumer goods businesses in North America – Full-year outlook 2018 confirmed for the group

- Weaker development of consumer goods businesses in the first quarter
- Causes identified and normalization expected in the second quarter
- Adhesive Technologies with strong start into the year
- Full year outlook 2018 on group level confirmed

Düsseldorf – In the first quarter 2018, delivery difficulties in North America adversely affected Henkel's consumer goods businesses. The problems in the supply chain are due to a change in the transportation and logistics systems used by Henkel's consumer goods businesses in North America.

"The causes of our delivery difficulties in the North American consumer goods businesses have been identified and are currently being solved. We expect to return to usual service levels in the course of the second quarter. Our Adhesive Technologies business as well as our Hair Professional business are not affected and show a very good development," said Henkel CEO Hans Van Bylen.

"We expect our business performance in the first quarter to be affected by these delivery difficulties. We are not satisfied with this development and we are committed to continue our profitable growth. On group level, we confirm our outlook for the full fiscal year 2018."











## Subdued business development in the first quarter

Based on current forecasts, Henkel expects that the Laundry & Home Care and Beauty Care business units will close the first quarter with negative organic sales growth due to delivery difficulties in North America. In contrast, the Adhesive Technologies business unit, which generates around half of Group sales, continues to show strong development. Overall, organic sales growth for the Group in the first quarter of 2018 is expected to be slightly positive.

## Full year outlook for fiscal 2018 confirmed

Despite a slow start to the year, Henkel confirms its Group outlook for full fiscal 2018. Organic growth should still be in the range of 2 to 4 percent, while Henkel expects for the Beauty Care business unit positive organic sales growth below this range. In respect of adjusted return on sales (EBIT), Henkel expects an increase to more than 17.5 percent. Adjusted earnings per preferred share should increase by between 5 and 8 percent.

Henkel will publish first quarter results on May 9, 2018.

### **About Henkel**

Henkel operates globally with a well-balanced and diversified portfolio. The company holds leading positions with its three business units in both industrial and consumer businesses thanks to strong brands, innovations and technologies. Henkel Adhesive Technologies is the global leader in the adhesives market – across all industry segments worldwide. In its Laundry & Home Care and Beauty Care businesses, Henkel holds leading positions in many markets and categories around the world. Founded in 1876, Henkel looks back on more than 140 years of success. In 2017, Henkel reported sales of 20 billion euros and adjusted operating profit of around 3.5 billion euros. Combined sales of the respective top brands of the three business units – Loctite, Schwarzkopf and Persil – amounted to 6.4 billion euros. Henkel employs more than 53,000 people globally – a passionate and highly diverse team, united by a strong company culture, a common purpose to create sustainable value, and shared values. As a recognized leader in sustainability, Henkel holds top positions in many international indices and rankings. Henkel's preferred shares are listed in the German stock index DAX. For more information, please visit <a href="https://www.henkel.com">www.henkel.com</a>.

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