



| Country | Phone Instruction | Webservice URL (general URL: www.speakupfeedback.eu/web/henkelexternals) | Access code | Language Option 1 | Language Option 2 | Language Option 3 | Language Option 4 |
|---------------------------------|--|--|-------------|------------------------|----------------------|-------------------|-------------------|
| 1 ALGERIA | +31 205043252 (paid number) | www.speakupfeedback.eu/web/henkelexternals/dz | 67111 | Arabic | French | English | |
| 2 ARGENTINA | 08006660078 | www.speakupfeedback.eu/web/henkelexternals/ar | 67111 | Latin American Spanish | US English | | |
| 3 AUSTRALIA | 1800452051 | www.speakupfeedback.eu/web/henkelexternals/au | 67111 | English | | | |
| 4 AUSTRIA | 0800-295175 | www.speakupfeedback.eu/web/henkelexternals/at | 67111 | German | English | | |
| 5 BELARUS | 882000730010 | www.speakupfeedback.eu/web/henkelexternals/by | 67111 | Russian | English | | |
| 6 BELGIUM | 0800-71365 | www.speakupfeedback.eu/web/henkelexternals/be | 67111 | Flemish | French | English | |
| 7 BOSNIA AND HERZEGOVINA | 080082872 | www.speakupfeedback.eu/web/henkelexternals/ba | 67111 | Bosnian | Serbian | Croatian | English |
| 8 BRAZIL | 08008919678 | www.speakupfeedback.eu/web/henkelexternals/br | 67111 | Brazilian Portuguese | US English | | |
| 9 BULGARIA | 008001194474 | www.speakupfeedback.eu/web/henkelexternals/bg | 67111 | Bulgarian | English | | |
| 10 CANADA | 1-888-662-7878 | www.henkelethics.com | - | English | | | |
| 11 CHILE | 12300202775 | www.speakupfeedback.eu/web/henkelexternals/cl | 67111 | Latin American Spanish | US English | | |
| 12 CHINA | 4009901434 If you are calling with provider Unicom: 108007440179 If you are calling with provider Telecom (landline only): 108004400179 | www.speakupfeedback.eu/web/henkelexternals/cn | 67111 | Mandarin Simplified | Cantonese Simplified | English | |
| 13 COLOMBIA | 018009440692 | www.speakupfeedback.eu/web/henkelexternals/co | 67111 | Latin American Spanish | US English | | |
| 14 COSTA RICA | 08000440029 | www.speakupfeedback.eu/web/henkelexternals/cr | 67111 | Latin American Spanish | US English | | |
| 15 CROATIA | 0800223069 | www.speakupfeedback.eu/web/henkelexternals/hr | 67111 | Croatian | English | | |
| 16 CYPRUS | 80091182 | www.speakupfeedback.eu/web/henkelexternals/cy | 67111 | English | Greek | Turkish | |
| 17 CZECH REPUBLIC | 800 900 538 | www.speakupfeedback.eu/web/henkelexternals/cz | 67111 | Czech | English | | |
| 18 DENMARK | 80885638 | www.speakupfeedback.eu/web/henkelexternals/dk | 67111 | Danish | English | | |
| 19 ECUADOR | 1800 000360 | www.speakupfeedback.eu/web/henkelexternals/ec | 67111 | Latin American Spanish | US English | | |
| 20 EGYPT | 0800-0000615 | www.speakupfeedback.eu/web/henkelexternals/eg | 67111 | Arabic | English | | |
| 21 ESTONIA | 800 0044 208 | www.speakupfeedback.eu/web/henkelexternals/ee | 67111 | Estonian | English | | |
| 22 FINLAND | 08001-13031 | www.speakupfeedback.eu/web/henkelexternals/fi | 67111 | Finnish | English | Swedish | |
| 23 FRANCE | 0800-908810 | www.speakupfeedback.eu/web/henkelexternals/fr | 67111 | French | English | | |
| 24 GEORGIA | 0706777347 | www.speakupfeedback.eu/web/henkelexternals/ge | 67111 | Georgian | English | | |
| 25 GERMANY | 0800-1801733 | www.speakupfeedback.eu/web/henkelexternals/de | 67111 | German | English | | |
| 26 GREECE | 0080044142695 | www.speakupfeedback.eu/web/henkelexternals/gr | 67111 | Greek | English | | |
| 27 GUATEMALA | 18003000132 | www.speakupfeedback.eu/web/henkelexternals/gt | 67111 | Latin American Spanish | US English | | |
| 28 HONG KONG SAR, GREATER CHINA | 800963161 | www.speakupfeedback.eu/web/henkelexternals/hk | 67111 | Cantonese Traditional | Mandarin Traditional | English | |
| 29 HUNGARY | 0680981359 | www.speakupfeedback.eu/web/henkelexternals/hu | 67111 | Hungarian | English | | |
| 30 INDIA | 0008004401221 | www.speakupfeedback.eu/web/henkelexternals/in | 67111 | English | Hindi | | |
| 31 INDONESIA | If you are calling with provider Indosat: 001 803 440 559 If you are calling with provider Telkom: 007 803 440 559 | www.speakupfeedback.eu/web/henkelexternals/id | 67111 | Indonesian | English | | |
| 32 IRAN | N/A | www.speakupfeedback.eu/web/henkelexternals/ir | 67111 | Persian | English | | |
| 33 IRELAND | 1800-552136 | www.speakupfeedback.eu/web/henkelexternals/ie | 67111 | English | | | |
| 34 ISRAEL | 1809444260 | www.speakupfeedback.eu/web/henkelexternals/ii | 67111 | Hebrew | Arabic | English | |
| 35 ITALY | 800-787639 | www.speakupfeedback.eu/web/henkelexternals/it | 67111 | Italian | English | | |
| 36 JAMAICA | 1800 986 8634 | www.speakupfeedback.eu/web/henkelexternals/jm | 67111 | US English | | | |
| 37 JAPAN | 0120 774878 | www.speakupfeedback.eu/web/henkelexternals/jp | 67111 | Japanese | English | | |
| 38 JORDAN | 080022868 | www.speakupfeedback.eu/web/henkelexternals/jo | 67111 | Arabic | English | | |
| 39 KAZAKHSTAN | 88003332641 | www.speakupfeedback.eu/web/henkelexternals/kz | 67111 | Kazakh | Russian | English | |
| 40 KENYA | 0800733255 | www.speakupfeedback.eu/web/henkelexternals/ke | 67111 | English | Swahili | | |
| 41 KOREA (SOUTH) | 007984424261 | www.speakupfeedback.eu/web/henkelexternals/kr | 67111 | Korean | English | | |
| 42 LATVIA | 8000 2490 | www.speakupfeedback.eu/web/henkelexternals/lv | 67111 | Latvian | English | | |

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| 43 | LEBANON | 01426801 Wait for the tone or instructions, and then dial: 800-876-1871 | www.speakupfeedback.eu/web/henkelexternals/lb | 67111 | Arabic | French | English |
| 44 | LITHUANIA | 880090006 | www.speakupfeedback.eu/web/henkelexternals/lt | 67111 | Lithuanian | English | |
| 45 | MALAYSIA | 1-800-88-4307 | www.speakupfeedback.eu/web/henkelexternals/my | 67111 | Malay | English | |
| 46 | MEXICO | 8001234618 | www.speakupfeedback.eu/web/henkelexternals/mx | 67111 | Latin American Spanish | US English | |
| 47 | MOROCCO | 0800-092359 | www.speakupfeedback.eu/web/henkelexternals/ma | 67111 | Arabic | French | English |
| 48 | NETHERLANDS | 0800 0222931 | www.speakupfeedback.eu/web/henkelexternals/nl | 67111 | Dutch | English | |
| 49 | NEW ZEALAND | 0800450436 | www.speakupfeedback.eu/web/henkelexternals/nz | 67111 | English | | |
| 50 | NIGERIA | 07080601488 | www.speakupfeedback.eu/web/henkelexternals/ne | 67111 | English | | |
| 51 | NORWAY | 800-18333 | www.speakupfeedback.eu/web/henkelexternals/no | 67111 | Norwegian | English | |
| 52 | PERU | 080052767 | www.speakupfeedback.eu/web/henkelexternals/pe | 67111 | Latin American Spanish | US English | |
| 53 | PHILIPPINES | 1800 1441 0215 | www.speakupfeedback.eu/web/henkelexternals/ph | 67111 | Filipino | English | |
| 54 | POLAND | 008004411739 | www.speakupfeedback.eu/web/henkelexternals/pl | 67111 | Polish | English | |
| 55 | PORTUGAL | 800-831528 | www.speakupfeedback.eu/web/henkelexternals/pt | 67111 | Portuguese | English | |
| 56 | PUERTO RICO | 1-888-662-7878 | www.henkelethics.com | - | English | | |
| 57 | ROMANIA | 0800894540 | www.speakupfeedback.eu/web/henkelexternals/ro | 67111 | Romanian | English | |
| 58 | RUSSIA | 810 800 2626 9902 | www.speakupfeedback.eu/web/henkelexternals/ru | 67111 | Russian | English | |
| 59 | SAUDI ARABIA | 8008442726 | www.speakupfeedback.eu/web/henkelexternals/sa | 67111 | Arabic | English | |
| 60 | SERBIA | 0800190078 | www.speakupfeedback.eu/web/henkelexternals/rs | 67111 | Serbian | English | |
| 61 | SINGAPORE | 1800-8232206 | www.speakupfeedback.eu/web/henkelexternals/sg | 67111 | English | Malay | Mandarin Traditional |
| 62 | SLOVAKIA | 0800004529 | www.speakupfeedback.eu/web/henkelexternals/sk | 67111 | Slovak | English | |
| 63 | SLOVENIA | 080080806 | www.speakupfeedback.eu/web/henkelexternals/si | 67111 | Slovene | English | |
| 64 | SOUTH AFRICA | 0800991526 | www.speakupfeedback.eu/web/henkelexternals/za | 67111 | English | | |
| 65 | SPAIN | 900-973174 | www.speakupfeedback.eu/web/henkelexternals/es | 67111 | Spanish | English | |
| 66 | SWEDEN | 020-798813 | www.speakupfeedback.eu/web/henkelexternals/se | 67111 | Swedish | English | |
| 67 | SWITZERLAND | 0800-561422 | www.speakupfeedback.eu/web/henkelexternals/ch | 67111 | German | French | Italian |
| 68 | SYRIA | N/A | www.speakupfeedback.eu/web/henkelexternals/sy | 67111 | Arabic | English | English |
| 69 | TAIWAN, GREATER CHINA | 00801444317 | www.speakupfeedback.eu/web/henkelexternals/tw | 67111 | Mandarin Traditional | English | |
| 70 | THAILAND | 001800 441 4284 | www.speakupfeedback.eu/web/henkelexternals/th | 67111 | Thai | English | |
| 71 | TUNISIA | 0021631365959 | www.speakupfeedback.eu/web/henkelexternals/tn | 67111 | Arabic | French | English |
| 72 | TURKEY | 00800 448824369 | www.speakupfeedback.eu/web/henkelexternals/tr | 67111 | Turkish | English | |
| 73 | UKRAINE | 0800 801 192 | www.speakupfeedback.eu/web/henkelexternals/ua | 67111 | Ukrainian | Russian | English |
| 74 | UNITED ARAB EMIRATES | 80004412727 | www.speakupfeedback.eu/web/henkelexternals/ae | 67111 | Arabic | English | |
| 75 | UNITED KINGDOM | 0800-1693502 | www.speakupfeedback.eu/web/henkelexternals/gb | 67111 | English | | |
| 76 | UNITES STATES OF AMERICA | 1-888-662-7878 | www.henkelethics.com | - | English | | |
| 77 | VENEZUELA | 0058 212-7202008 | www.speakupfeedback.eu/web/henkelexternals/ve | 67111 | Latin American Spanish | US English | |
| 78 | VIETNAM | Viettel: 12280319 VPNT/Vinaphone: 120852140 Mobifone: 121020030 | www.speakupfeedback.eu/web/henkelexternals/vn | 67111 | Vietnamese | English | |